



Palmhof (Pty) Ltd
BTW nr. 4420288047
Reg nr. 2019/140998/07
Tel: 054 431 1111
Selfoon : 072 853 7355
www.palmhofchalets.co.za / admin@palmhof.co.za
Posbus / PO Box 548, Brugweg,
Perseel 1091, Kakamas, 8870
Neethling straat 1, Kakamas

Cancellation Policy

Cancellations made more than 1 week before check-in, 100% of the deposit will be refunded

Cancellations made more than 48 hours before check-in, 50% of the deposit will be refunded.

Cancellations made less than 48 hours before check-in, 0% of the deposit will be refunded.

In the event of a premature departure, the full extent of the stay, as originally booked and confirmed, will be charged.

Refunds of deposits / pre-payments for bookings are at the discretion of Palmhof Chalets management and are dependent on the ability to re-let the room(s).

No-shows and cancellations on the day of arrival forfeit 100% of the deposit amount.